

Infor CloudSuite Business

Solution summary

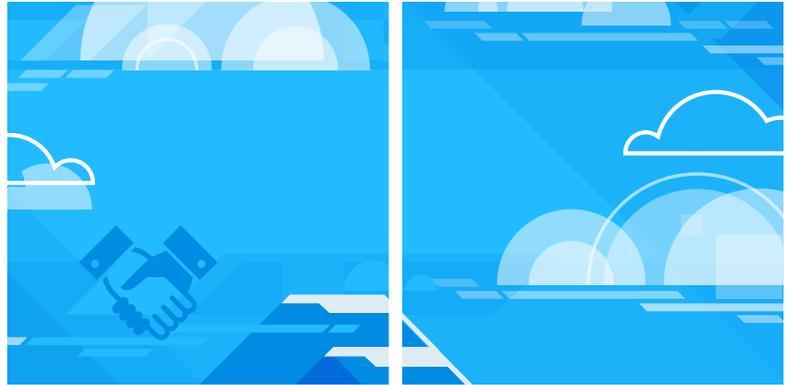
The base package of Infor CloudSuite™ Business includes the following core components:

Infor CloudSuite Business—Infor CloudSuite Business is an integrated ERP solution that empowers you to run your entire business—across every site, and every country—on one platform. This solution provides flexibility, robust global capabilities, and analytics that help maximize your balance sheet. You'll gain deep visibility into your business—from financials and human resources to supply chain, sales, project, and customer relationship management.

Infor CloudSuite Service—This robust service management solution meets the specific needs of companies that manufacture, install, or service complex products. This solution can help increase the profitability of extended warranties and contracts and accelerate and streamline the entire service lifecycle.

Infor CloudSuite Workbench Suite—Workbench Suite helps you understand how you (and members of your team) are performing by monitoring data in real time and displaying your key performance indicators (KPIs) in a color-coded graphical format.

Infor CloudSuite Request for Quote—Request for Quote allows users to shop purchase requests to all approved vendors or a predefined set. The solution provides a complete purchasing process workflow, from creating an RFQ header to choosing a winning vendor. It helps streamline the entire purchasing process, making it more efficient and effective and helping managers make decisions that optimize their resources.



Infor CloudSuite Automation—CloudSuite Automation is an advanced process automation technology tool that handles routine tasks, so you can continuously improve processes in response to changing business conditions.

Infor CloudSuite Doc-Trak—Doc-Trak is a document management system that streamlines your office and manufacturing operations, helps you save time, and eliminate the annoyance of managing paperwork. Doc-Trak manages nearly every document type.

Infor Campus—Infor Campus provides convenient, cost-effective training that helps optimize the value of your Infor solutions and deliver a higher return on your software investment. A well-trained team that is confident in its ability to effectively use your enterprise applications will make better decisions, faster—which can help you drive productivity and minimize support costs.

Infor Credit Card Interface—Credit Card Interface offers an integrated, efficient system to process transactions conveniently for the customer and cost-effectively for the organization. Integrating with the hosted gateway solution of your choice, Credit Card Interface offers customers a safe and convenient payment method. Because the payment is processed directly through Infor CloudSuite Business, the transaction smoothly flows through to the financials, without any cumbersome manual data entry or reconciliation of accounts.

Infor Tax Interface—Tax Interface performs all aspects of the tax compliance process, including billing, collections, remittance, and audit trail maintenance.

Infor ION[®]—Infor's Intelligent Open Network provides a powerful and scalable framework that helps you eliminate operational silos, dramatically improve exception management, and achieve end-to-end efficiency. You get the infrastructure needed for integrating both Infor and third-party applications, along with a publish-and-subscribe methodology that uses business object documents (BODs) for open communication. Infor ION also provides the tools necessary to create alerts and workflows that allow users to manage on an exception-only basis.

Infor Ming.le[™]—Infor Ming.le is a comprehensive platform for social collaboration, business process improvement, and contextual analytics. It allows you to communicate alerts, share enterprise information, and publish discussions in an informal and unstructured fashion across the enterprise and throughout the supply chain.

Add-on components

Additional solutions that enhance and extend this Infor CloudSuite are available as add-ons for additional subscription fees. Contact your sales representative for more information. Common add-ons for Infor CloudSuite Business include:

Infor Employee Self Service—Employee Self-Service lets your employees log in from the Internet to review personal and payroll information, enter time-off requests, view company information, and more.

Infor BI (Business Intelligence)—Infor BI provides financial and operational reporting and analysis, dashboards, planning, budgeting, forecasting, role-based analytics, data mining, and financial consolidation capabilities. Infor BI integrates with applications and data sources of all kinds and can be used in conjunction with other Infor ION applications, or as a stand-alone solution.

Infor Portals—Customer, Reseller, and Vendor Portals provide external users with direct access to critical data. Customers can place orders, check order status, and manage returns and inquiries. Resellers can manage orders and review order and commission status. Suppliers can directly respond to price requests and see purchase orders and inventory projections.

Infor Factory Track—Infor Factory Track[™] is a comprehensive manufacturing automation solution. Designed to bridge the gap between the plant floor and the enterprise, Factory Track provides greater visibility into inventory movements, automates shop floor operations, and tracks labor and attendance information. The solution eliminates guesswork on the shop floor and in the warehouse by giving information operators easier access to information. Manufacturers can take better control of their operations with features like automated job execution, job receipts, labor tracking, supervisor dashboards, attendance automation, payroll extracts, and inventory movements.

Infor Configure Price Quote (CPQ)—Infor CPQ is an image-driven and easy-to-use, configure, price, quote solution that allows your sales force, partners, and distributors to provide a fast, accurate, and visual buying experience to customers.

Country Packs—Country Packs provide additional functionality and language translation tools that support operations in the following countries: Bulgaria, China, Thailand, France, Germany, Italy, Japan, Poland, Brazil, Argentina, Chile, Ecuador, Colombia, Mexico, Venezuela, and more.

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